

I, Michael G. Polson, am a Transportation Security Officer (TSO) at Dulles International Airport (IAD). On 10-March 2016 I was working a 0600-1200hrs shift at Lane 50/51. At approximately 1140hrs, I was working as a Dynamic Officer (DO) and responded to a call for, "Male opt-out, side door." The following narrative is of the incident that followed.

I approached the side door and saw a Caucasian male, approx. 40 y/o, 6ft 2in tall standing by the divesting belt. I asked him if he had any items in his pockets, to ensure he had fully divested and submitted everything for x-ray screening prior to me admitting him to the sterile area. He admitted to having a wallet that he refused to separate with, due to it having his "Federal Officer credentials" and he wanted to keep them on his person at all times. I explained that his wallet had to be submitted for screening, but he could take his credentials out and keep them in his hand if he wished. He refused, so I called for a lead. LTSO George was the lead for my lane and responded. George explained the same process I did, but he continued to refuse, so George left to notify STSO Bill. At this time, the passenger became frustrated that his property had gone through and he had "lost effective control of [his] items." While George was talking to Bill, I managed to explain that I could screen his credentials individually if they were removed from the wallet and the passenger decided to take all items out of his wallet (ID's, Credit Cards, and Cash) and then proceeded to submit his wallet to x-ray screening.

Once I was sure he had divested all items, I escorted him through the side door and explained I would be taking his possessions from the x-ray belt to the side table, where the pat-down would take place. He had six items and I was working alone, so I made three different trips back and forth. Once all items were on the table by the windows of Lane 50/51, I had him stand on the foot mat so he could see his property and began to give him his advisements. I had not yet screened his wallet items, so I asked to see them and he refused until I had changed my gloves. I changed my gloves and then screened his items, noting a Common Access Card (CAC) from the Department of Defense (DoD) identifying him as a civilian contractor for the U.S. Navy. No other federal documents were present. I asked if I could place the items on the table behind me after I had done a visual and physical inspection, but he refused and requested he hold them throughout the process. I gave all the items back to him and began his Standard Patdown advisements, using hand gestures in the air to demonstrate all hand movements required to clear the sensitive areas and inner thigh. During my advisements he identified that he could only raise his right arm to 30degrees, but had full capability otherwise. I acknowledged his abilities and I asked if he had any questions for me. Upon receiving the confirmation that he did not, I began.

I started behind him on his collar and then proceeded down his left, followed by his right arm. I then proceeded to clear his back, waistband, buttocks, inner thigh, the back of both legs, and his ankles/heel. I came around the front and advised him to lower his arms, then cleared the front of his collar, chest, waistband, groin, front pockets, and right inner thigh. Upon clearing the left inner thigh, I went up to where his leg meets his torso (body resistance as required by SOP) and he jumped backwards off the mat. I do not remember the exact quotes he stated, but it brought the attention of my supervisor, STSO Bill, who had been working three feet away, over. Bill asked the passenger what happened and the man requested police be brought so he could file sexual assault against me. Bill complied and requested MWAA respond to Lane 50-51. Upon hearing over the police request over the radio, two Transportation Security Managers (TSMs) responded from their nearby offices. They arrived before MWAA a



the passenger what happened. He explained his side and continued to berate my actions. One of the TSMs requested I leave the area and wait elsewhere to separate the two of us, but the passenger said he wanted to keep me right there so that, "no side-line conversations could take place." The TSM had me step away around a nearby corner. MWAA arrived around this time, and started to question the passenger on his side of the story. They then came over to me and I explained that I had been completing a check of the inner thigh as required in the SOP. The police and TSM's went into the manager's office and reviewed video of the incident. Approximately three minutes later, they came back out and one TSM assured me I had done everything per SOP and had nothing to worry about. I was dismissed and clocked out at approximately 1230hrs.